



## Bay Area Family Physicians, P.C.

34301 23 Mile Road, Suite 100 • New Baltimore, MI 48047 • 586/ 725-1770 FAX: 586/ 725-4080

### **DISCRIMINATION IS AGAINST THE LAW**

Bay Area Family Physicians complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Bay Area Family Physicians does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Bay Area Family Physicians provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters;
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Bay Area Family Physicians provides free language services to people whose primary language is not English, such as Information written in other languages

If you need these services, contact Bay Area Family Physicians Compliance Officer.

If you believe that Bay Area Family Physicians has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

- Bay Area Family Physicians Compliance Officer
- Mailing Address: 34301 23 Mile Road, Suite 100, New Baltimore, MI 48047
- Telephone number: (586) 725-1770
- Fax: (586) 725-4080

You can file a grievance in person or by mail or fax. If you need help filing a grievance, Bay Area Family Physicians' Compliance Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

<p>ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 586-725-1770.</p>	<p>ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 586-725-1770.</p> <p>(Spanish)</p>
<p>ملحوظة: إذا كنت تتحدث اذكر اللغة-586-725-1770، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم</p> <p>(Arabic)</p>	<p>注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電586-725-1770。</p> <p>(Chinese)</p>
<p>Նյութերի օգնությունը անվճար է, եթե Ձեր լեզուն անգլերենը չէ: Կոչվե՛ք 586-725-1770 հեռահամարով:</p> <p>(Syriac-Assyrian)</p>	<p>CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 586-725-1770.</p> <p>(Vietnamese)</p>
<p>Nëse ju, ose dikush që po ndihmoni, ka pyetje për [insert SBM program name], keni të drejtë të merrni ndihmë dhe informacion falas në gjuhën tuaj. Për të folur me një përkthyes, telefononi numrin 586-725-1770.</p> <p>(Albanian)</p>	<p>주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다: 586-725-1770.</p> <p>(Korean)</p>
<p>যদি আপদি, অথবা আপদি অিয় কাউকক সহায়তা করকেকি, সম্পককে প্রশ্ন আকে, আপিার অদিকার আকে দবিা খরকে আপিার দিজস্ব ভাষাকত সাহায্য পাবার এবং তথ্য জািবার। অিবাকিককর সাকথ কথা বলার জিয়, কল করকি 586-725-1770.</p> <p>(Bengali)</p>	<p>Jeśli Ty lub osoba, której pomagasz ,macie pytania odnośnie, masz prawo do uzyskania bezpłatnej informacji i pomocy we własnym języku .Aby porozmawiać z tłumaczem, zadzwoń pod numer 586-725-1770. (Polish)</p>
<p>ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 586-725-1770.</p> <p>(German)</p>	<p>Se tu o qualcuno che stai aiutando avete domande su , hai il diritto di ottenere aiuto e informazioni nella tua lingua gratuitamente. Per parlare con un interprete, puoi chiamare 586-725-1770.</p> <p>(Italian)</p>
<p>注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。586-725-1770</p> <p>(Japanese)</p>	<p>ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 586-752-1770</p> <p>(Russian)</p>
<p>Ukoliko Vi ili neko kome Vi pomažete ima pitanje o, imate pravo da besplatno dobijete pomoć i informacije na Vašem jeziku. Da biste razgovarali sa prevodiocem, nazovite 586-725-1770.</p> <p>(Serbo-Croatian)</p>	<p>PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 586-725-1770 .</p> <p>(Tagalog)</p>