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## PATIENT CENTERED MEDICAL HOME PATIENT PROVIDER AGREEMENT

Bay Area Family Physicians' (BAFP) goal is to provide you with the highest standard of healthcare. This can be accomplished for you by establishing us as your Patient Centered Medical Home. The following outlines the responsibilities of the Physicians and Patients:

### PHYSICIANS:

- Establish a strong link with BAFP patients that encourages open and honest discussions regarding our patients' health and associated care plans.
- Be available to our patients for concerns, questions, and appointments as they arise.
- Care for states of life including acute care, chronic care, preventative care, and end of life care. Accomplish care by establishing health maintenance plans for patients with chronic conditions and acute plans of action for other conditions as they are diagnosed.
- Direct and coordinate all elements of care in the complex health system through any necessary referrals to specialists, hospitalizations, home health agencies, and the patient's community.

### PATIENTS:

- Keep all appointments as directed by your physician, or reschedule as necessary.
- Ensure you have a complete understanding of the plans you and your physician have laid out for you during the office visit.
- Follow all plans of action as discussed and set forth between you and your physician during your office visit.
- Respect and honor the financial arrangements through your insurance carrier and the physicians' office.